

# A CULTURE OF HEALTH, SAFETY, AND COMPLIANCE AT PIPER SHORES

*“We find the [MSDSonline HQ Account] extremely useful.”*

**Brett Stewart**  
Environmental Services Manager  
Piper Shores

## About Piper Shores

- Provides care to approximately 300 seniors
- Maintains a library of over 450 SDSs
- Has a team of 200 employees



**L**ocated on the scenic coast of Southern Maine, Piper Shores is a nonprofit retirement community serving approximately 300 seniors. It provides independent living, nursing care, assisted living care, and other vital services to residents. Onsite facilities include a skilled and long-term care nursing center, fitness center with indoor pool, as well as a hair salon and spa. Between the chemicals used in healthcare, cleaning, maintenance, and food preparation, Piper Shores has over 450 on-site chemicals requiring SDSs. (The housekeeping staff alone uses 75 different cleaning chemicals.) Accordingly, keeping workers, residents, and visitors safe and informed has become an integral part of the culture.

For years, Piper Shores managed its chemical safety compliance requirements with paper data sheets. However, a few years ago, Piper Shores decided the organization’s commitment to safety would be better reflected through a cloud-based electronic solution.

“At that time, we had five sets of SDS binders throughout the facility,” explains Mr. Brett Stewart, Environmental Services Manager. “Each different department had one. It was a lot of paper! It was also a lot of constant checking to make sure everything was up to date.”

In 2009, Piper Shores centralized its hazard communication and compliance needs by adopting the MSDSonline HQ Account. The HQ Account is a cloud-based solution providing timely access to a library of millions of safety data sheets and a suite of tools to manage rapidly changing regulatory requirements.

Piper Shores immediately found the HQ Account to be a time-saving solution that fit with their existing culture of safety.

“The MSDSonline HQ Account has been a great fit for us,” says Mr. Stewart. “We find it extremely useful. The binders were good, but this is much better. Every computer monitor in our facility has an MSDSonline

icon that users can click to get right to the information they need. There’s access everywhere in our facility. And because of our backup generators, we even have access if the power goes out.”

Mr. Stewart also found himself able to incorporate the functionality of the HQ Account into his annual safety trainings for Piper Shores residents.

“We have a safety fair every year where we review different aspects of onsite safety, including chemical safety and Hazard Communication requirements for OSHA,” says Mr. Stewart. “In addition to promoting common-sense stuff—like ‘don’t mix ammonia with bleach’—we also familiarize the residents with MSDSonline HQ Account.”

Stewart expects that the functionality of the MSDSonline HQ account will leave Piper Shores well-prepared for changes on the horizon of the regulatory landscape.



“One of the best parts of our account is the way it will automatically check for updates going forward,” concludes Mr. Stewart. “[This feature] is something that is going to save us a lot of time. We find that a great benefit.”

To learn more about Piper Shores, you can visit them online at [www.pipershores.org](http://www.pipershores.org).

Whether you already have a strong culture of compliance at your workplace like Piper Shores or are looking to start one, you can learn more about the MSDSonline HQ Account at [www.msdsonline.com](http://www.msdsonline.com).

## RETIREMENT COMMUNITIES FIND A PROVEN SOLUTION WITH MSDSONLINE

Managing hazardous chemicals is a critical responsibility for businesses that provide care and medical services to our nation’s seniors. It’s a task made even more difficult by the sheer variety of chemicals employed by these facilities, by OSHA’s HazCom Standard, and by multiple local and state requirements. Accrediting agencies exert additional pressure on retirement and assisted living communities to meet stringent requirements and best practices.

Navigating these challenges takes a partner who understands the unique chemical management needs involved in ensuring residents, employees, and visitors stay safe and informed about on-site chemical hazards. At *VelocityEHS*, our solutions are trusted by care facilities across North America. We provide access to the industry’s largest library of regularly updated safety data sheets, and our solutions allow for quick access to required right-to-know information.

Find out what makes us the compliance solutions provider that more businesses trust to handle their chemical manufacturing compliance needs!



## Benefits of the HQ Account

### Millions of MSDSs at Your Fingertips

24/7 access to the industry’s leading database of safety data sheets ensures your company’s library is up-to-date and in compliance.

### Simplify Compliance

Easy-to-use tools help you meet hazard communication requirements (OSHA / WHMIS / GHS), including hazard determination, right-to-know access, labeling, safe chemical handling, PPE, and more.

### Improve Chemical Management

Robust chemical management tools provide greater container-level control over the location, status and risk associated with the chemicals you use. Our free mobile Chemical Inventory Scanner app lets you scan barcode/QR code labels for in-the-field container management.

### Mobile Access

Our online accounts are mobile optimized, and our free eBinder mobile app makes it possible to access SDSs and chemical inventory information offline, when internet connectivity is limited. With these mobile capabilities, critical chemical safety information is always at your fingertips.

### Regulatory Compliant

Multiple back-up options mean your system meets OSHA, WHMIS and other regulatory requirements for electronic safety data sheet /chemical management.

### Quick ROI & Low Cost of Ownership

The HQ Account pays for itself by eliminating time-consuming, manual administrative tasks. Plus, there’s no software to install or maintain, and you get immediate access to new features.

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